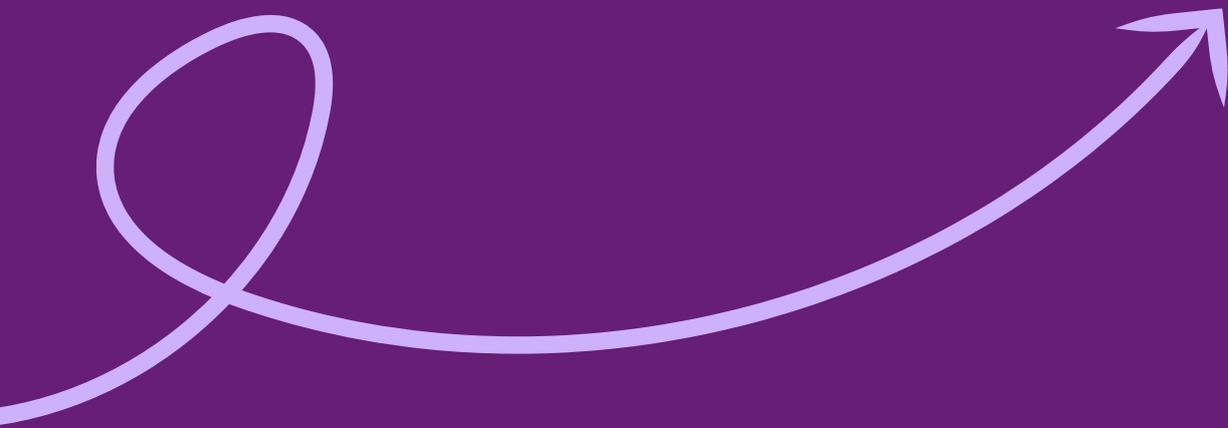




# Foodbank SA & NT

## Annual Report 2024-2025



**We are the largest food relief charity in South Australia and the Northern Territory, feeding Aussies in need every day.**

### **Acknowledgement of Country**

**We acknowledge all Aboriginal and Torres Strait Islander peoples as the Traditional Custodians of the lands and waters where we work. We recognise and respect their continued custodianship, culture, and Elders. We pay respect to elders past and present.**



**OUR VISION**

**END HUNGER IN SOUTH AUSTRALIA AND THE NORTHERN TERRITORY.**



**OUR MISSION**

**TO GET THE MOST GOOD FOOD TO THE MOST PEOPLE IN NEED IN THE MOST EFFICIENT WAY POSSIBLE.**



**OUR VALUES**

**WE CARE.  
WE SET THE STANDARD.  
WE FIND THE WAY.  
WE CREATE NEW WAYS.**





# CONTENTS

- Acknowledgement of Country ..... 2**
- Our Vision, Mission & Values ..... 3**
- A message from our Chair, John Harvey ..... 6**
- A message from our CEO, Greg Pattinson ..... 8**
- Our Operations & Reach ..... 10**
- The Impact ..... 12**
- Our Programs ..... 14**
- Meet our Clients - Richard & Kimberly ..... 16**
- Your Story - Client Impact statements ..... 18**
- The Financials ..... 20**
- Our Patron & Board ..... 22**
- Our Partners ..... 23**

# A message from our Chair

The 24–25 financial year marks a further period of expansion for Foodbank SA & NT, with demand continuing to increase from those in our community who are living the reality of food insecurity every day.

It's a reality for Foodbank that is unlikely to change into the mid future without changes to government policies that would meaningfully affect the cost-of-living pressures that are facing so many. According to the latest Hunger Report produced by Foodbank Australia, one of the fastest growing cohorts of the community seeking help from Foodbank is probably not who'd you'd expect. They are people just like me 25 years ago – in their 20s and 30s, with a mortgage (or now increasing rents) with young children and slipping back to a single income in the household. People who have worked hard, got a start, who are contributing to their communities, schools and workplaces, but who find themselves on the wrong side of our current social contract.

Couple this with increased pressure on single parents, older Australians who do not own their own home, and those living regionally or remotely and it's not so difficult to understand why demand for Foodbank's services has risen 63% in just three years.

It's worth pausing to reflect on that number, which would be a significant expansion for any business, let alone a lean profit-for-purpose business. One thing I can say with confidence about the Foodbank SA & NT team is that they are enormously adaptable, a quality called upon over the last three years.

Unfortunately, doing more is not tenable within the confines of our current warehousing facilities. The Foodbank SA & NT board has therefore drawn significant breath and taken the decision to move our operation to a much larger premise at Pooraka, alongside many of our significant supporters and donors.

This decision has not been taken lightly or without significant deliberation and I would like to thank my fellow Directors who pushed back, disagreed and questioned during our discussions, because you ultimately helped the Board make a better decision.

The new premise allows Foodbank SA & NT to properly accommodate our new business as usual. It also allows us to more efficiently service our expansion into the Northern Territory, outreach into First Nations communities and to expand our services in partnership with communities in SA.

This year will be no less hectic than the last, but we are better placed to meet that challenge than ever before. What's critical for us though is the continued support of our community in SA and the NT. That support is the financial backbone of this service, and that support has never been to vital or so appreciated.

With thanks,

**John Harvey**  
Chair, Foodbank SA and NT



# A message from our CEO

The 2025 Foodbank Hunger Report showed that over 1 in 3 SA and NT households experienced food insecurity over the last year, rising to nearly 7 in 10 for single parent households. Cost of living continues to be the major cause of food insecurity, and the report showed that 20% of higher income households also experienced food insecurity. Having a job and having a home are no longer safeguards against food insecurity.

Importantly the Hunger Report also highlighted that, despite the initiatives of federal and state governments, the current situation is likely to continue well into the next decade.

It is therefore not surprising that Foodbank SA & NT had another record year in terms of both the volume of food distributed and the demand that we continue to see from all parts of our region. Nearly 6 million kgs of food were distributed this past year, an increase of 17% compared to last year and an astounding 63% over the last 3 years. Foodbank's Food Hubs continue to grow in popularity for our clients and agencies with 65% of all food moving through our own food hubs, where we have experienced a 130% increase in volume in the past 3 years.

Foodbank's food hub model is now broadly viewed as best practice in delivering food assistance in a dignified and welcoming environment. Indeed, the SA Government have now engaged Foodbank SA & NT to assist other communities, especially in regional and remote areas, to launch their own "Community Food Hubs". Such stores have now been opened in Oodnadatta and Raukkan, and we hope to assist the Coober Pedy community next year.

Foodbank SA & NT continued to expand its geographic reach in 24/25. A new Mobile Food Hub was launched on the Eyre Peninsula, servicing those towns impacted by drought as well as the Flinders Ranges, and a small food hub was launched in Port Lincoln, co-located in a local community centre. This latter site is already too small to meet the local demand, so the hub will be relocated in early 2026 to a larger nearby building provided by Port Lincoln Council.

In the NT, Foodbank's Darwin and Alice Springs centres have seen substantial increases in demand, almost double previous years, and both are seen as playing vital roles to their communities. It is especially pleasing that the NT Government has recognised the essential role that these sites fulfil and have increased funding to just over \$1 million per annum through to 2029. With funding from the Federal Government Disaster Ready Fund, Foodbank SA & NT have secured a suitable site in Katherine NT, and a new food hub and distribution warehouse has been established, opening in October 2025.

With 3 sites now operating in the NT, Foodbank SA & NT now has the capacity and scale to support remote communities with food supply, especially the key staple foods. We believe that we are well placed to contribute to the Federal Government's food security strategy for remote communities from 2026 on.

The increase in demand over the past 2-3 years has highlighted the limited capacity of our main warehouse at Edwardstown. The site simply cannot accommodate any more food than current demand requires, yet we know that demand continues to rise and we must be able to respond. After intense and extensive deliberation in response to this situation, the Foodbank SA & NT board has decided to seek larger warehouse & office space that would enable Foodbank to meet this demand well into the future. A former Linfox site has been selected at Pooraka that meets all the requirements, and all warehouse and head office operations and staff will relocate to this site by January 2026.

This major move does bring some risk to the organization as Foodbank SA & NT must allocate funds to lease the site, and we expect to utilise some of our cash reserves in the coming 2 years. However, it is widely acknowledged that remaining at Edwardstown was not viable or sustainable. Our plans and priorities for the coming 12 months are to subsidise these additional lease expenses by seeking alternative forms of funding, including government, private equity and corporate. We are confident this will be achieved.

As always, I would like to express my gratitude to the Foodbank SA & NT staff and volunteers who I feel so privileged to work with. All share a firm determination to get food to those who need it, no matter where they are, and I am constantly amazed at the creative ways that this mission is achieved. I feel proud to be part of the team.



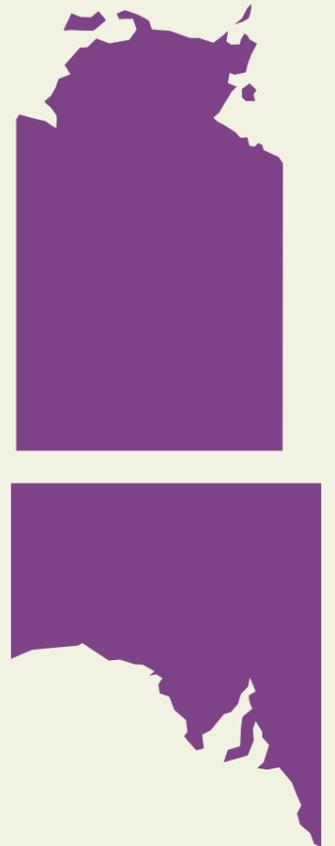
**Greg Pattinson**  
CEO  
Foodbank SA & NT



## Our operations in SA & NT...



# Reach in SA & NT



## 9 Warehouses Operations in SA & NT.

Our warehouses in Edwardstown, Darwin, Pooraka, Whyalla, Mount Gambier, Alice Springs, Berri and Murray Bridge are strategically placed to service metro and regional communities.



## 11 Food Hubs Metro and Regional Hubs in SA & NT.

Our Food Hubs provide a dignified food relief experience direct for those in need, operating in St Mary's, Christies Beach, Woodville Park, Davoren Park, Murray Bridge, Whyalla, Mount Gambier, Ceduna, Darwin, Alice Springs and Port Lincoln (Katherine in 2025).



## 3 Mobile Hubs - 24 Locations

Our Mobile Food Hubs provide a dignified food relief experience direct for those in need, operating from Metro, Riverland and EP/Mid-North. With 24+ locations visited each fortnight in metro and regional communities.



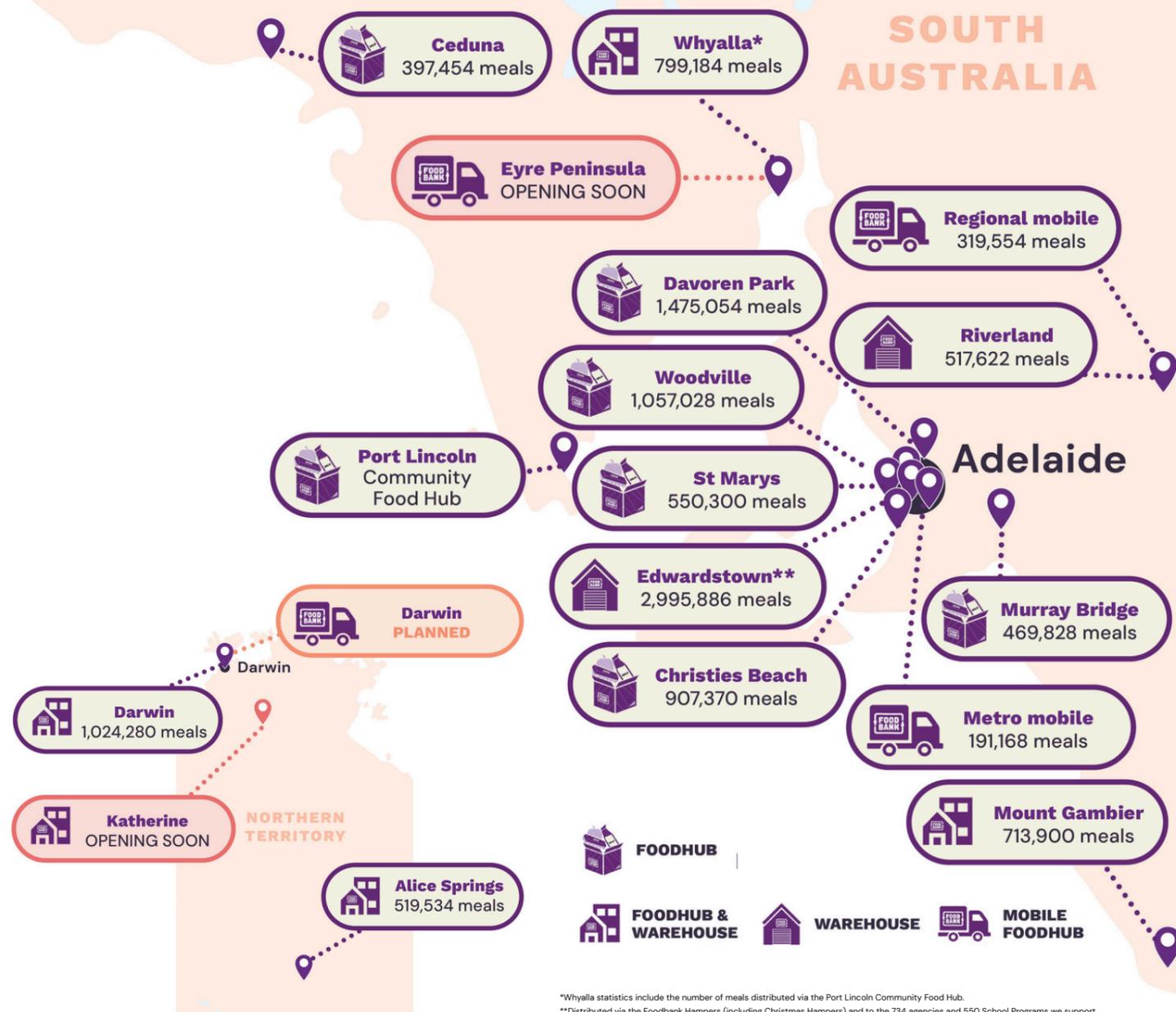
## 550 School Programs

We support more than 550 School Programs operating right across the state including metro, regional and remote schools.



## 1,000+ Agencies

We provide vital support to more than 1,000 other charities, community groups and food relief activities from each of our warehouses to ensure we are efficiently supporting both metro and regions.



**12 million meals**  
Total meals distributed in SA & NT

**\$257 million**  
SROI

Across South Australia and Northern Territory, Foodbank have distributed more than 5.9 million kilograms of food relief over the last 12 months.

According to an independent study into Foodbank's social return on investment, Foodbank's food assistance not only addresses people's immediate nutrition needs but also contributes to improvements in their health, emotional wellbeing, sense of self-worth, social relationships, and ultimately overall standard of living.

Combined with the environmental savings of food not going to waste, the benefit to the individual and the broader community that flows from every kilogram of food distributed by Foodbank is valued at \$43.

**In SA & NT the impact went far beyond food.**



**5.9M KG**  
OF FOOD RELIEF  
DISTRIBUTED



**32,700+**  
MEALS PER DAY



**152,000+**  
SOUTH AUSTRALIANS  
& TERRITORIANS EACH  
MONTH



**2.1M KG**  
OF FRUIT & VEGETABLES  
DISTRIBUTED



**1,000+**  
AGENCIES, CHARITIES  
AND COMMUNITY  
GROUPS SUPPORTED



**550+**  
SCHOOLS PROGRAMS



**3.15M KG**  
FOOD SAVED FROM  
LANDFILL



**130K+**  
HOURS OF VOLUNTEER  
TIME

# OUR PROGRAMS



## FOODBANK FOOD HUBS

The Foodbank Food Hubs provide a dignified shopping experience, providing food relief to those experiencing food insecurity via our 11 Food Hubs and 3 Mobile Food Hubs operating in metro, regional and remote regions.



## SCHOOL BREAKFAST PROGRAM

Foodbank SA & NT is the largest provider of School Breakfast Programs in South Australia and the Northern Territory. In 2024/25 more than 441 Schools were registered for the Program, distributing 1,051,017 breakfasts to 17,205 kids in need.



## SCHOOL LUNCH PROGRAM

The Foodbank Variety School Lunch Program provided more than 159,289 lunches to the more than 131 Schools registered for the Program. With 2,840 students engaged in the Program.



## YOUNG WOMEN'S PROGRAM (YWP)

The Foodbank Young Women's Program provided more than 5,137 period packs to young women experiencing period poverty across SA & NT. With now 108 schools engaged in the YWP supporting 910 students.



## SCHOOL FOOD EDUCATION PROGRAM

The School Food Education Programs help to support food and nutrition literacy in schools. The Programs support schools to provide food education to their students through the provision of Meal Packs, Recipe Cards, Recipes and instructional videos.



## AGENCY SUPPORT

Foodbank support more than 1,000 charities, agencies and community groups with their food relief requirements this financial year. Providing more than 80% of food relief distributed by the welfare sector.



## MEAL PACK PROGRAM

The Foodbank Meal Pack Program provides packs with all of the ingredients, method and instructions to enable clients to make nutritious meals at home. We have distributed close to 30,000 Meal Packs for those in need.



## MOBILE FOOD HUBS

Foodbank RAA Mobile Food Hubs are getting food to where it is needed the most across our regions. The Mobile Food Hubs currently visit 24 locations across metro and regional communities.



## FOOD EDUCATION PROGRAM

The Food Education Program provides food education resources and supportive food environments. This includes access to Meal Packs, Recipe Cards/Books and Instruction Cards as well as Health Promoting Food Hub Layouts and Planograms.



## COMMUNITY FOOD HUBS

Foodbank support the development of Community Food Hubs to empower communities to run their own food relief operations including Dunjiba Community Council with the Oodnadatta Food Hub and the commencement of the Raukkan Community Store.



## FRESH FRUIT & VEGETABLES

Our Fresh Fruit and Vegetable Program provides free fresh fruit and vegetables to those in need. This Financial year we have sourced and distributed more than 2.1 million kilograms of fresh fruit and vegetables free, with more than 90% processed at Store 27 in the SA Produce Market.



## FIRST NATIONS PROGRAMS

Foodbank SA & NT are committed to Reconciliation and our Reconciliation Action Plan (RAP) is in the Innovate Stage. Our commitment is more than just words, we are actively working with First Nations communities to get good food to where it is needed the most.



## DISASTER RELIEF

Foodbank is the primary provider of food relief during disasters in South Australia and the Northern Territory. This includes responding to floods, fires, cyclones, the wet season and drought affected communities.



## CULTURALLY APPROPRIATE FOOD

Foodbank work with the community to identify culturally appropriate food for the different cultural groups we support, this includes sourcing food such as lentils, pulses and Kangaroo.



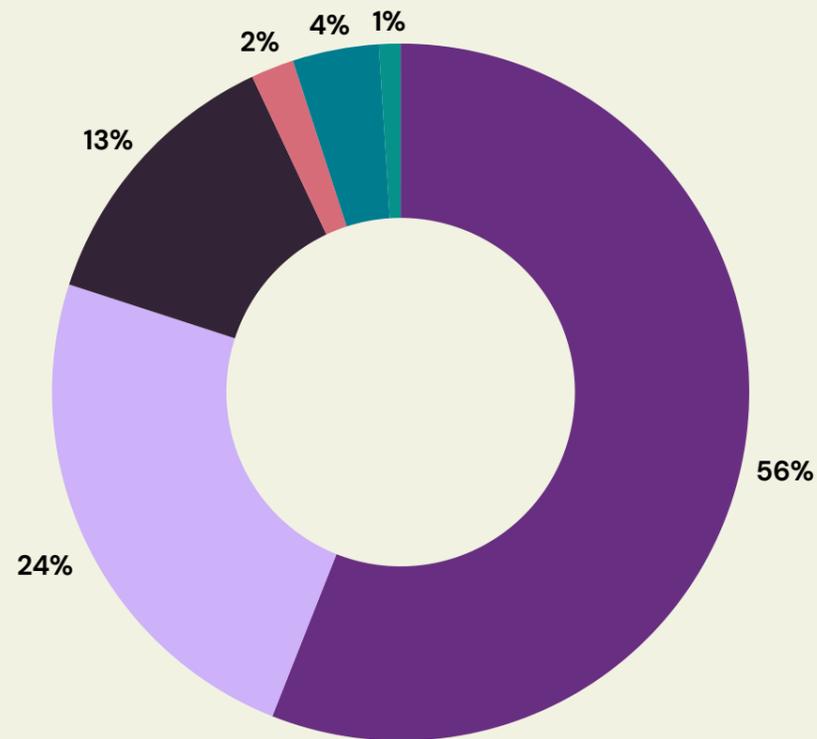
## CHRISTMAS HAMPER PROGRAM

Foodbank distributed more than 13,000 Christmas Hampers via agencies, schools and direct to those in need. These Christmas Hampers provide festive foods for those in need.

To learn more about our Programs visit: [www.foodbank.org.au](http://www.foodbank.org.au)

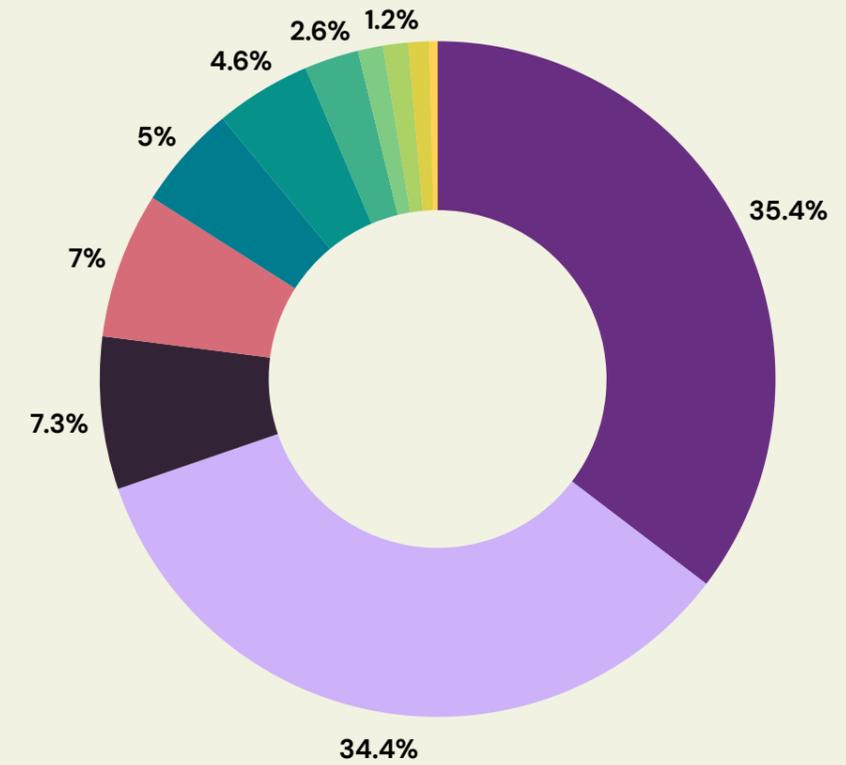
# FY25 Financials

**Revenue \$18,193,119**



Operating Revenue	56%
Donations for operating purposes	24%
Grants for operating purposes	13%
Grants for capital purposes	2%
Sponsorship for operating purposes	4%
Fundraising income for operating purposes	1%

**Expenses \$16,631,002**



Employee remuneration	35.4%
Food procurement	34.4%
Depreciation	7.3%
Other expenses	7.0%
Warehouse operating expenses	5.0%
Freight	4.6%
Utilities	2.6%
Fundraising expenses	1.2%
Interest	1.2%
Cleaning	1.0%
Property rental and outgoings	0.4%

To see the full audited Foodbank of South Australia Incorporated (Foodbank SA & NT) Financial Report FY25, please visit [foodbank.org.au](http://foodbank.org.au).

# More than numbers... it is Stories like Richard & Kimberly's show the difference the support is making

Richard and Kimberly are Aussie battlers who lost almost everything. They worked hard their whole lives – built a business, raised a son, and gave to charity when they could.

But after Richard's prostate cancer diagnosis, he couldn't work for months, and their business collapsed.

That's when Richard & Kimberly turned to Foodbank. Thanks to the support we receive we were able to be there for Richard, Kimberly and their family.

*"When you've lost so much, even being able to choose your groceries means something. It gives you back a little control and dignity. Going to Foodbank reminds us that we're not alone – and that means everything," Kimberly said.*

*Then Kimberly suffered a spinal injury that required emergency surgery. Medical bills piled up, income vanished, and they found themselves in financial crisis.*

*With no other option, they moved further regional, hoping to stretch what little they had.*

*Since shopping at the regional Mobile Food Hub, life has slowly started to turn a corner and some beautiful, mutually beneficial community support has started to unfold.*

*"A couple of younger friends expecting a baby live in a caravan. They'll rent our big front room, so they have a proper roof over their heads – and we get some income, which will help us with our financial situation," Richard shared.*

*"We've also been blessed by a friend in town who runs a couple of shops and has started selling some of the flower stock we still have. It's another way to earn a bit – and it gives us hope."*

*Thanks to your kindness, families like Richard and Kimberly's have had warm meals on the table.*

*The support has helped this family through their darkest times, providing food, hope and dignity.*



# Your Story

## A few feedback stories of thanks...

Hear directly from clients of our Food Hubs:



“

*“We’re doing it tough since I lost my job. Foodbank has honestly saved my family. It means my kids can eat. It means more than I can put into words.”*

Cindy, Davoren Park Food Hub Recipient

“

*“I am so grateful to be able to access food for my kids and not have to stress that they won’t have enough food.”*

Anna, Mobile Food Hub Recipient

“

*“Foodbank has given me relief to be able to afford quality meals and fruit and veg to get through the week.”*

John, Woodville Food Hub Recipient

“

*I love visiting the foodbank as I get to catch up with friends I have made because of the foodbank. The volunteers are amazing.*

Bev, Renmark Food Hub recipient

“

*I’m a single senior citizen, living with multiple health issues, including mobility and financial. Without the friendly helpful community based service, I’d be a lot poorer socially and financially. Foodbank is a life line in a time of shortage, struggle and uncertainty. My heartfelt thanks to everyone involved.*

Ann, Victor Harbor Food Hub recipient

# Our Patron



Her Excellency the Honourable Frances Adamson AC

# Our Board



John Harvey  
Chair



Phil Morton  
Deputy Chair



Caroline Rhodes



Helen Sheppard



Allison Giotis



Melissa Harvey



Cathy Main



Jane Aagaard

## OUTGOING BOARD MEMBERS Thank you for your service.



Llewellyn Jones

# Partnering for Impact across SA & NT

Partnering for impact is imperative to getting more food to those in need in the most efficient way possible.





## VALE DALE WEST

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**Founding Director Foodbank SA, inspirational leader, gentleman, & friend.**

**A personal reflection from Leigh Royans AM, Founder, Foodbank SA & NT, remembering a true friend to myself and Foodbank ...**

*Foodbank SA & NT recognises the passing of one of our founding Directors and Friend, Dale West. Dale was a fierce advocate for vulnerable people. His leadership of Centacare spanned over 3 decades and is legendary. He brought wonderful humour, high intelligence, genuine warmth and passion.*

*As a board member, Dale provided introductions across the Centacare business in SA and encouraged their partnerships with Foodbank. He advocated for Foodbank at welfare sector forums and events and with State and Federal Government as opportunity presented itself. He was genuinely committed to our cause.*

*Dale's commitment moved from Director and advocate to include being a 'valued sponsor'. This coincided with a period when we were working to establish a regional Foodbank base in the north of the state, to service Whyalla, Port Augusta (Port Lincoln) and surrounding areas. In true Dale style, he said he would find a way and within the week, he had committed \$100,000 from Centacare for the Northern Foodbank project, as well as personal donations to assist in delivering this goal. Dale continued to provide Centacare donations over many more years which helped underwrite infrastructure needs and project expansionary requirements, including our Fresh Fruit and Vegetable Program.*

*Dale chose to see the best in people; he touched our world in a wonderfully positive manner.*

A light purple silhouette of the map of Australia is centered on the page. A large, irregular white tear is cut out of the top and bottom of the map, revealing a darker purple background behind it. The text "FEEDING AUSSIES IN NEED" is printed in white, bold, sans-serif capital letters across the center of the map.

# FEEDING AUSSIES IN NEED

Foodbank South Australia Inc  
(Foodbank SA & NT)  
[www.foodbanksa.org.au](http://www.foodbanksa.org.au)